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N.Y. Health Insurance Site Back Online—Glitches Persist

Some still receiving error messages after Tuesday debut



Arthur Zilberman, President of LaptopMD, speaks with a customer service representative Tuesday about New York State health insurance options in his office in Manhattan. ne Grunwald for The Wall Street Journa

> New York state took down the website hosting its new health-insurance exchange Tuesday night for upgrades, a health department spokesman said.

The site came back online at 8 a.m. Wednesday, but spokesman Bill Schwarz said some people were still receiving error messages.

Many New Yorkers were unable Tuesday to access the health-insurance exchange on the day of its debut.

The site received more than 10 million hits Tuesday, while 9,000 people were able to shop for health plans.

Mr. Schwarz attributed the technical problems to continued high traffic and said the state was working to upgrade the site's capacity.

He couldn't immediately provide web traffic numbers Wednesday or how many people the site can successfully handle at one time.

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OCT 2, 2013

MONEYBEAT